

Allscripts CareInMotion™ Engage

CAREINMOTION PLATFORM

POPULATION HEALTH MANAGEMENT

-  Analytics
-  Care Coordination
-  Data Aggregation & Connectivity
-  Patient Engagement

Patient engagement is becoming one of the most critical drivers in the transformation of healthcare. Allscripts CareInMotion Engage advances this transition, improving how patients and care teams communicate about key health experiences, including chronic condition management, post discharge and pre- and post-surgery. The solution is configured for population health needs, personalized to each patient's profile and delivers high-quality, patient-generated healthcare data (PGHD) to the workflow. CareInMotion Engage positively impacts key performance indicators, leading to significant ROI and outcomes.

Challenges we address

Effective patient/provider communication—Patients often view appointments as short, inconvenient and patient often forget instructions their doctor told them by the time they get home. Improved communication between the patient and provider encourages and supports patient engagement and self-management of the patient's health.

Using data proactively—Addressing risk factors, patient responses, clinical history and biometrics can all help launch personalized interactions for each patient as they continue in their care plans.

Optimized resources—When care management teams can focus on patients who will most benefit from engagement options, the likelihood of improved clinical and operational efficiencies is increased.

Addressing quality and safety difficulties—Healthcare leaders need to find ways to improve the quality of care, patient safety in the face of value-based care initiatives and CMS and Meaningful Use mandates--all while serving more patients with fewer resources.

How CareInMotion Engage helps

Participating in Condition Management Programs

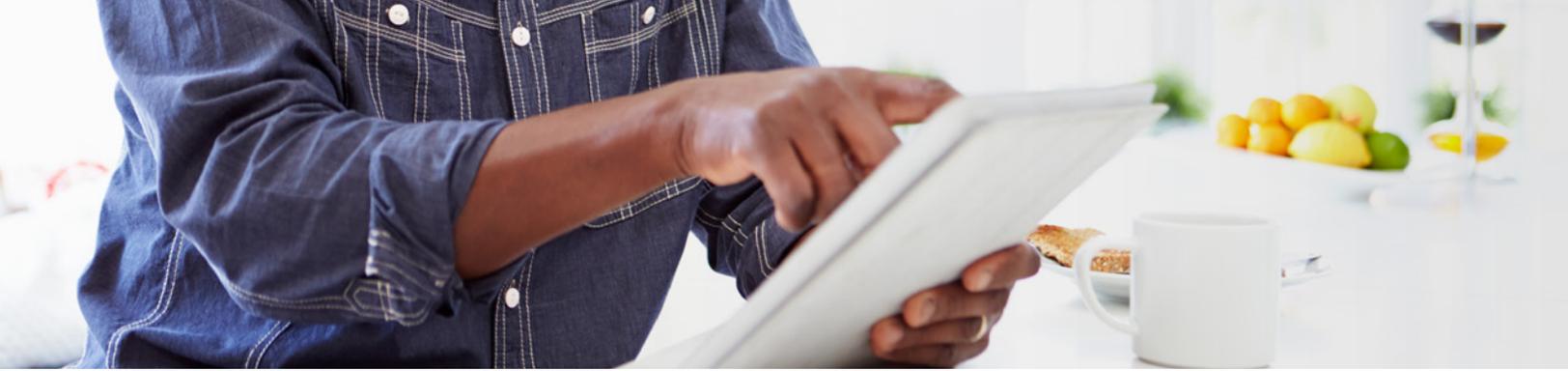
Build an ongoing relationship with patients as they manage their conditions. With regular check-ins and opportunities for education and connection, patients can gain confidence and stay on top of their conditions.

Sustaining ROI and improved outcomes in a value-based care environment

Improves how patients and care teams communicate about key health experiences, including chronic condition management, post discharge and pre- and post-surgery, effectively reducing related costs resulting in considerable savings per patient.

Maintaining patient engagement and satisfaction

Delivers technology that helps patients manage and engage in their care. Its personalized, automated, conversation is always on, on any device and helps patients stay on track with their care plan.



Key features

- **Powerful profile-driven Conversation Platform for Healthcare**—Using clinical data, this platform makes the patients' experiences personalized and relevant, meeting patients "where they are."
- **Automated platform**—Once deployed, CareInMotion Engage runs on its own, reserving care team involvement for when patients require personal support or escalations.
- **Conversational**—It delivers a conversation, always adjusting based on the patients' profiles, their responses and other trends.
- **Always-on & any device**—With its web-based design, this is not an "app" that needs to be downloaded. Its intuitive, secure, reliable technology is accessible on any device, anytime, anyplace.
- **Easy Integration**—You can use this solution within current care management processes—rules logic, thresholds, escalations—and data flow can be changed at any organizational level.

"Conversa is enabling Northwell to use innovative, scalable technology to improve care coordination, patient satisfaction, and ongoing patient relationship management resulting in the improved well-being of our customers while also reducing costs."

—Joe Schulman, Northwell Health Solutions

Outcomes we deliver

- Among all CareInMotion Engage users, 80% of patients felt more engaged in their care and 75% said technology helpful in managing care.
- In a Chronic Care Management program, 45% of patients were found to be off track with their care plan and 29% of the off track patients had a change made to their care, such as medication change.
- With CareInMotion Engage, an organization saw a 20% reduction in costly post-acute care.

Visit us at www.allscripts.com or call us at 1.800.334.8534 for more information.