



Case Study

Dr. Kevin Purgiel, DO PC Caledonia, MI

Allscripts MyWay (formerly Misys MyWay®)

SURGEON CUSTOMIZES CARE, AND HIS PERSONAL TIME, THROUGH ALLSCRIPTS MYWAY

Dr. Kevin Purgiel, General Surgeon, was ready to move his new practice away from paper charts. "I don't find the paper charts to be long term," related Dr. Purgiel. "That era is done and gone. My feeling is that: 'All of my personal life is on a computer, why can't my business life be on a computer?' And the way that things are now in the medical world, with so many billing issues and so much liability, you really have to have your I's dotted and your T's crossed. I think that an EHR is something that will help to make that happen."

Dr. Purgiel cited several reasons for choosing Allscripts MyWay to fill his need for a PM and EHR application as he stated, "From talking to family physicians and doctors around the area, I realized that everybody has got Allscripts. It just seemed that in looking at the other products, my biggest concern was that I would have something in my office that's going to be here one day and gone the next. My thinking was: 'If I was a family doctor and I had to go through this process to find an EHR, what am I going to do? Am I going to go out and buy a completely whole new system, or am I going to find something that I am already familiar with?' It seemed to make much more sense for all my referral physicians if I was using Allscripts as well, so then we would be able to integrate easily."

CUSTOMIZATION NOT BY SPECIALTY, BUT BY PHYSICIAN

Allscripts MyWay does not use templates customized by specialty. The technology uses an intelligent navigation system and template-free approach to be completely customized to the nuances of each physician, providing a closer fit than customizing just to the specialty of the doctor. "I think what's good about it is that I've been able to change things that needed to be changed," shared Dr. Purgiel. "I found that most systems are set up for a family physician. With Allscripts, I've been able to go through and get rid of the noise and clutter that I don't really need when I evaluate patients from the perspective of a surgical practice. That's what's been nice—that I have been really able to modify my system so that it's exactly what I want it to be." Dr. Purgiel also uses features such as allergy alerts to ensure that he always has all relevant information to provide the best care possible to his patients.

Dr. Purgiel has not only customized Allscripts MyWay to maximize how he cares for his patients, he uses the system according to his own personal style to get the most out of his day. "When I do surgeries, I can take my (computer) notebook with me and update my charts," said Dr. Purgiel. "When I'm in-between procedures, I may have 30-40 minutes of downtime. MyWay has made me more efficient in using this time—in doing so it has made me appreciate my personal time a little bit more."



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CUSTOMER PROFILE

- > General Surgery Practice
- > 1 Physician
- > 3 Employees
- > Electronic Health Record & Practice Management System: Allscripts MyWay

ROI

- > Enhanced care through physician-driven, highly-customized charting
- > Personalized workflow, saving approximately 10 hours per week in physician time
- > Transcription fees totaling \$6000-\$7200 a year eliminated

ALLSCRIPTS

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The hosted, web-based functionality of Allscripts MyWay enables Dr. Purgiel to access the system from anywhere that Internet access is available. "I don't go anywhere without my notebook," he declared. "I take it everywhere. I just hook up wherever I'm at, get some things done and generate some letters, and do what I need to do."

The doctor states that through the daily workflow efficiencies afforded by MyWay, he no longer routinely takes home charts. He feels that this benefit alone saves him approximately 10 hours per week of his personal time.

A BETTER WAY TO RUN A PRACTICE

Time is not the only area where Dr. Purgiel is saving through Allscripts MyWay. The robust automated documentation capability of the technology has enabled the physician to eliminate \$500-\$600 a month (\$6000-\$7200 yearly) in transcription fees.

Dr. Purgiel's practice previously utilized a vendor that provided fully-automated transcriptions, and yet the doctor still feels that Allscripts MyWay is a faster, more convenient solution. And his staff is saving time by scheduling appointments directly online.

FUTURE PLANS

Dr. Purgiel's office is working to gain additional advantages from Allscripts MyWay. The practice is transitioning to Allscripts ePrescribing to deliver even more value to their patients, and future plans include migrating their billing processes to the new system. Dr. Purgiel is creating a fully-integrated practice, where EHR, PM and claims submission all work together seamlessly, and coordination with other practices is greatly enhanced.